# ev.energy

**Thank you for choosing a Rolec HomeSmart EV charge point, controlled by the ev.energy app!**

**To use the smart functionality of your charge point, you need to download the ev.energy app onto your smart phone.**

## Please follow these 2 steps:

**1** Download the ev.energy app from the App Store or Google play using your smart phone.

Download on the **App Store**

Get it on **Google play**

**2** Register using your e-mail address & postcode and follow the on-screen instructions.

Your HomeSmart EV charge point comes with a **FREE 3 year-subscription** to ev.energy's smart charging service. We (ev.energy) guarantee that no subscription charges beyond 3 years will apply if we are not saving you money in the app.
(Please see website for latest information: https://ev.energy/faqs/)

**That's it! Your charge point is now ready to smart charge using greener, cheaper energy!**

We hope you enjoy smart charging with ev.energy!

## Need further assistance?

Find the answer to frequently asked questions at https://ev.energy/faqs/

Alternatively, if you are still having difficulties, please contact us at support@ev.energy

## LED Status Indicator Guide:

**Flashing Blue**
Ready for Smart Charging

**Solid Blue**
Cable plugged into vehicle but not charging

**Flashing Green**
Ready for Standard Charging

**Solid Green**
Charging in progress

**Red**
Attempting to connect to cloud-based back-office. Please wait as the unit will automatically re-establish connection as soon as possible.

You can still charge your car, but without Smart functionality. If the fault persists, email: support@ev.energy

**No Light**
No power to the unit.

If safe to do so, reset the RCBO or alternatively contact an electrician

## Maintaining your charge point:

• The WallPod external surface should be cleaned regularly with a damp cloth

• The WallPod should be visually inspected for damage and its remote switchgear test button activated monthly

• The WallPod should be electrically inspected and serviced annually by a competent and suitably qualified engineer

• Careful consideration should be given to a WallPod featuring a tethered lead in order to prevent damage to the cable. It is advisable to always carefully wrap the cable around the WallPod using the cable management system provided, and plug the charging gun back into the securing holster located on the front of the WallPod – or reattach the rubber dust cover onto the end of the charging gun, if available.

**Please Note:** In the event of a hardware issue on this WallPod always contact your installer first.

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